Family Visitation During COVID
FAQ’s for Sunshine Families

What are the new guidelines?
NYSDOH has issued a communication to all skilled nursing facilities that effective
February 26, 2021, visitation and/or activities can be expanded as long as the facility continues
to follow the core principles of infection control and prevention.

What will this mean for Sunshine?
Sunshine will continue with our infection prevention guidelines to protect your child, your family
and the staff who care for your child. Visitation will be only allowed for parents/legal guardians
or authorized representatives of the resident, and adult siblings (>18years). No more than two
(2) visitors per child will be permitted at any time.

Will COVID testing and Pre-Screening be required?
COVID-19 testing is required. Parent(s) may opt to obtain PCR testing within 72 hours of visit,
and submit negative results to social work, or have rapid testing done at Sunshine upon arrival
for your visit.

Pre-visit screening will be conducted on the morning of the visit. Parents will come to the FRR
for temperature, testing (if needed) and mandated PPE use (cloth gown, mask, gloves). The CDC
now recommends “double masking as a very quick way” to ensure you have additional protection
against the coronavirus.

When and where can I visit?

Visits will continue to be pre-scheduled with Social Work for Sunday-Friday, 9-5 for a maximum
of 90-minutes. Visit times will be 10-11:30; 12-1:30; 2-3:30.

During inclement weather and/or by clinical assessment, visits will occur in the Main Conference
Room and/or the enclosed heated tent. Visits will held outside of the main residence as the
weather allows. Visitation in a child’s room is prohibited except when a parent wishes to
inventory their child’s clothing, bring in new clothing, and/or decorate the room. In these
instances, Sunshine must assure that roommates are not inconvenienced and can be otherwise
occupied in a common area. These visits will be allowed for a maximum of one (1) hour.

Per DOH, if any visitor fails to adhere to the established protocols, he/she will be
prohibited from visiting during the duration of the COVID public health emergency.